From:

Rodriguez, Tony

To:

Winkley, Salestus; Carter, Thomas; Berkley, Johnnie; Bergman, Kathy; Silva, Samuel; Valenzuela,

Estella; Valdez, Tomas; Garcia, Joseph; Hubbard, Barbara

CC:

Meade, Kevin; Smith, Timothy; Souder, Richard; Wilcox, Robert

BCC:

Murphy, Kathleen 9/10/2013 12:08:18 PM

Sent: Subject:

RE: Saturday EIC Issue Offices

Folks.

Salestus asked three questions I wanted to share with you:

- 1. Will the report schedule change?
 - There is a meeting at 1:00PM. Joe will propose the following:
 - ® We provide the standard Friday afternoon information for the EIC Report as usual
 - Saturday after we close operations, we provide information for another report
 - ® Change the reporting cycle and move the report day from Friday to Mondays
- 2. Will EICs be the only transactions processed on Saturdays?
 - Yes
- 3. How many weekends will we be open?
 - Right now we expect to be open through the November elections

As soon as I find out more information from the 1:00 meeting I will pass it out.

v/r

Tony Rodriguez

Customer Operations Senior Manager – South and West Driver License Division
Texas Department of Public Safety
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From: Winkley, Salestus

Sent: Tuesday, September 10, 2013 10:31 AM

To: Rodriguez, Tony

Cc: Meade, Kevin; Smith, Timothy; Souder, Richard; Wilcox, Robert

Subject: RE: Saturday EIC Issue Offices

Tony, this may have been already been answered, but I will use my absence as an excuse to ask. Will ECs be the only transactions processed on Saturdays? How many weekends will we be open?

I just met with Commander Webster regarding this topic. We discussed trooper support.

From: Rodriguez, Tony

Sent: Tuesday, September 10, 2013 9:43 AM

To: Winkley, Salestus

Cc: Meade, Kevin; Smith, Timothy; Souder, Richard; Wilcox, Robert

Subject: RE: Saturday EIC Issue Offices

Good question. Let me go to my next meeting and sort it out. Stand by.

v/r





Tony Rodriguez

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From: Winkley, Salestus

Sent: Tuesday, September 10, 2013 9:43 AM

To: Rodriguez, Tony

Cc: Meade, Kevin; Smith, Timothy; Souder, Richard; Wilcox, Robert; Winkley, Salestus

Subject: RE: Saturday EIC Issue Offices

The 1A offices will be open. Do we wait until Fridays to report statistical capture?

From: Rodriguez, Tony

Sent: Tuesday, September 10, 2013 9:28 AM

To: Winkley, Salestus; Meade, Kevin; Berkley, Johnnie; Carter, Thomas; Bergman, Kathy

Cc: Bell, Stephen; Watkins, Paul Subject: Saturday EIC Issue Offices

Importance: High

Folks.

I know that Steve talked to you last night about the office openings that will occur this Saturday. I would like you to please confirm that the offices I have listed are in your areas and that you plan to have them open.

As of this email, I do not have any additional information about the openings or the possible use of the mobile units.

EIC Response Open County Offices

- Staffing for the offices listed below:
 - o MegaCenters 5 employees
 - o All other offices 2 employees
- Hours are 10:00 2:00 PM
- We will design a banner here, but you will need to have them made locally (Find a sign maker now)
- The offices are open for EICs only

DPS Region	Counties	Offices
1A	Dallas	Garland Mega Center Carrolton Cedar Hill Dallas East Dallas Southwest Garland Grand Prairie Irving
1B	Collin	McKinney Plano
	Denton	Denton Lewisville
	Tarrant	Ft Worth MegaCenterArlingtonFort Worth SouthHurst

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		Lake Worth
2A	Harris	· Spring MegaCenter
		Baytown
		Dacoma
		· East
		· Grant Road
		· Townhurst
		Vantage
	h	· Gessner Mega Center
		· Humble
		· Pasadena
		- Webster
9,	Fort Bend	Rosenberg MegaCenter
2B	Harris	· Winkler
		•

v/r

Tony Rodriguez

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